



44 F Jericho Turnpike  
Mineola, New York 11501  
(800) 513-2033 Fax (516) 741-1577  
www.partnersexecutive.com

## Service Evaluation

Car # \_\_\_\_\_

Date of Ride \_\_\_\_\_

Reservation# \_\_\_\_\_

1. Was your call answered in a timely fashion: yes \_\_\_\_\_ no \_\_\_\_\_.
2. If put on hold, was your waiting time reasonable: yes \_\_\_\_\_ no \_\_\_\_\_.
3. Was your operator courteous: yes \_\_\_\_\_ no \_\_\_\_\_.
4. Was your car on time: yes \_\_\_\_\_ no \_\_\_\_\_.
5. Was the car's exterior in good condition: yes \_\_\_\_\_ no \_\_\_\_\_.
6. Was the car's interior in good condition: yes \_\_\_\_\_ no \_\_\_\_\_.
7. Was your driver courteous: yes \_\_\_\_\_ no \_\_\_\_\_.
8. Did your driver know how to get to your destination without any problems: yes \_\_\_\_\_ no \_\_\_\_\_.

Comments or suggestions to better service

you: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_